

Press Release 7 December 2023

Maybank named best bank in Asia Pacific and Singapore at The Banker's Bank of the Year Awards

Maybank, Southeast Asia's fourth largest bank by assets won top awards at **The Banker's Bank of the Year Award 2023**, securing two prestigious awards as **Bank of the Year in Asia Pacific and Singapore** respectively.

In a highly competitive field amongst financial institutions from over 120 countries worldwide, Maybank emerged as a standout performer - solidifying its maiden win in both categories.

Group President & CEO of Maybank, Dato' Khairussaleh Ramli said that these accolades serve as a testament to the Bank's unwavering dedication to delivering exceptional customer experience and pioneering initiatives within the financial industry.

"As we continue to witness global economic uncertainties, Maybank remains highly committed to excellence, innovation, and customer-centric banking solutions. This will be driven by our relentless deepening of M25+ strategy execution via the five strategic thrusts of intensifying customer centricity, accelerating digitalisation and technological modernisation, strengthening Maybank's business presence across the region, driving our leadership position in the sustainability agenda and claiming our global leadership in Islamic Banking."

"We would like to thank our customers, partners, and stakeholders for their continued support, Maybankers for their hard work and dedication that has resulted to commendable traction across our businesses. These awards highlight Maybank's heightened agility and dedication to driving positive change, embracing sustainability, maintaining robust risk management practices and fostering financial inclusion - anchored by our mission of Humanising Financial Services."

Dr John Lee, Country CEO & CEO of Maybank Singapore said, "The accolade of being named Bank of the Year for our Global Banking business in Singapore serves as a resounding testament to our unique proposition and commitment in serving the complex needs of our clients in ASEAN and globally."

"Our initiatives are exemplifying ambitions of setting new benchmarks for sustainable and ethicallydriven transactions, as well as to become the preferred partner for sustainable financing in ASEAN."

"Leveraging Singapore as a financial hub, our Global Banking has taken the lead to pioneer Shariahcompliant sustainable financing deals, the first in various sectors, forging partnerships with clients on their decarbonisation journey. In particular, Maybank aspires to be the go-to institution under our Malaysia-Singapore Corridor strategy, which is supported by dedicated coverage teams in both countries."

Previously, Maybank was named Bank of the Year for Malaysia in 2018, 2020 and 2022 while Maybank Islamic was crowned Global Islamic Bank of the Year for three consecutive years between 2020 and 2022.

The Banker's "Bank of the Year" awards are widely considered as the gold standard in the world of finance, and it recognises financial institutions for delivering returns, gaining strategic advantages and effectively serving their markets. The scope of the awards covers more than 120 countries worldwide and are judged by a panel of editors including regional and sector specialists.
